# **Navigating Payer Challenges—Decision Tree**

Guidance in Helping to Determine Whether a Patient Has a Medicare ID or Private Insurance ID Card

#### **Determine if patient has: Medicare ID card** Private insurance ID card Is patient covered by an employer-sponsored plan? Is patient or spouse employed? If so, is plan self-insured (self-funded)? V **V** V If NO to BOTH If YES to BOTH questions, go to If **YES** AND employer has If YES AND employer has questions, go to If NOT CERTAIN, does the insurance card indicate If NO. Medicare your state's FEWER than 20 employees, MORE than 20 employees, **ERISA Navigating** ERISA, self-insured, self-funded, TPA, ASO, is primary. Navigating Medicare is primary. private insurance is primary. Payer Challenges or that the employer is funding the claim? Payer Challenges flash card. flash card. V **V** If NO or NOT CERTAIN, ask whether If YES, plan is Based on Medicare ID card, Based on Medicare ID card, plan is self-insured or self-funded when self-insured. Go to Go to the **private** go to Medicare (Part B or C) go to Medicare (Part B or C) calling plan to verify benefits. Then **ERISA Navigating** insurance ID card repeat private insurance flow chart Payer Challenges Navigating Payer Challenges Navigating Payer Challenges flow chart. flash card. according to answer. flash cards. flash cards.

### **Medicare Definitions**

Medicare Part B (Original Medicare): Helps cover doctors' services and outpatient care. Managed by the federal government.

Individuals who must pay a premium for Part A must also meet certain requirements to enroll in Part B.

Medicare Part C (Medicare Advantage): A type of Medicare health plan offered by private plans that contract with Medicare. Medicare Advantage plans provide, at minimum, all Part A and Part B benefits. Care may be delivered through Health Maintenance Organizations, Preferred Provider Organizations, or Fee-for-Service plans.

#### **Private Insurance Definitions**

Fully Insured Plan: When employers purchase coverage from a private insurance company to pay for the risk of insuring their employees.

**Self-Insured Plan:** When employers set aside funds (in trust) to pay for the risk of insuring their employees. ERISA (Employee Retirement Income Security Act): Federal regulations that preempt state laws and set standards for claim processing.

TPA (Third-Party Administrator): A company that processes the health insurance claims of a self-insured employer.

ASO (Administration Services Only): A company that functions similarly to a TPA; however, most are connected to a private plan.

Where to **Find More Information** 

Medicare: Visit the Centers for Medicare & Medicaid Services (CMS) website: https://go.cms.gov/2wbRyak Fully Insured Plans: Contact your state's Department of Insurance. Each state has its own department overseeing the regulation of private insurance companies Self-Insured Plans: Visit the Department of Labor (DOL) website: http://bit.ly/2LLN6Lb. The DOL oversees the regulation of ERISA plans

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